

FREMANTLE COLLEGE

BYOD PROGRAM

MICROSOFT WINDOWS 10

SETUP GUIDE



**FREMANTLE
COLLEGE**

Windows 10 BYOD Setup

Basic setup & troubleshooting

Turn on the device on and log on as the existing user account.

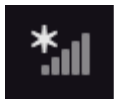
Once logged on to the device as the local user, proceed to go to the windows desktop

Towards the bottom right of the screen, near the time and date, ensure that this is as close to the correct time as possible. As this is the leading cause as to why the devices are unable to join the wireless network.

If the time and date is not correct perform the following:

- 1) Left click on clock to the bottom right of the screen
- 2) Once the clock & calendar appears select the **“Change date and time settings”**
- 3) Then select the **Change date and time** button
- 4) Set the correct date and time, as close to the server time as possible, you can check this on any computer.

Once the time and date is as close to the server time as possible, proceed to check the wireless connection, once again near the clock, there should be a Wi-Fi symbol, if this has an * over the icon then its stating that there is currently Wi-Fi networks available but it is not connected. The symbol will look similar to the image to the left.

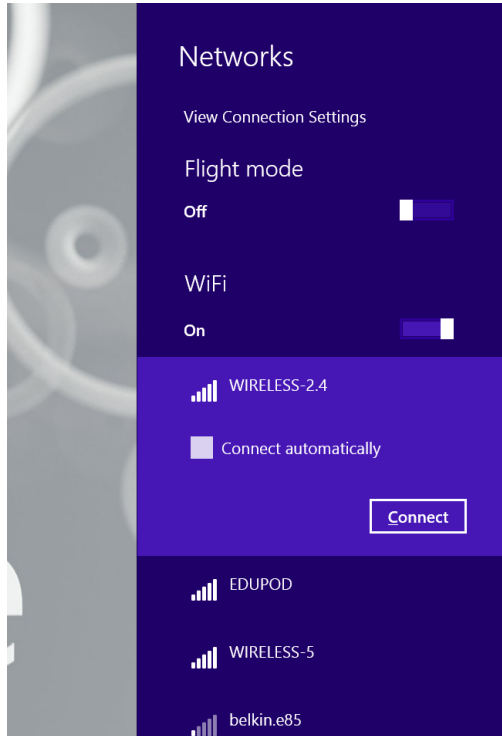


Windows 10 BYOD Setup

Basic setup & troubleshooting cont.

If the device is not currently connected to the Wi-Fi, perform the following:

- 1) Select the WiFi symbol from the bottom right of the screen
- 2) Select either WIRELESS-5

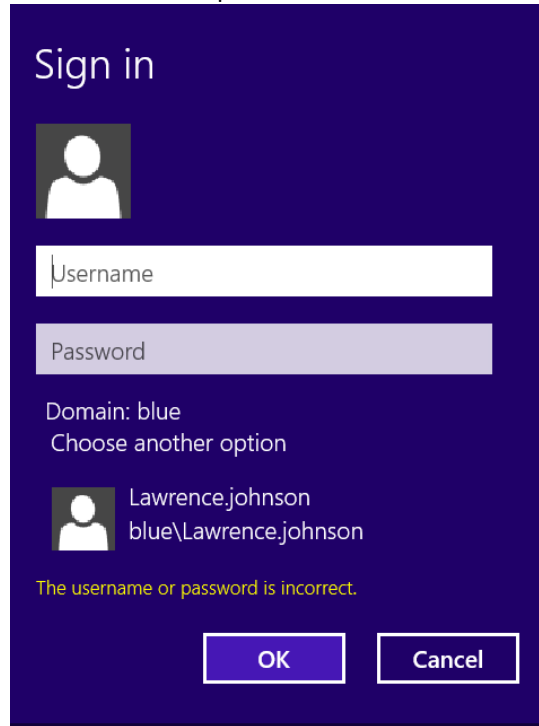


- 3) Check Connect Automatically, then click Connect

Windows 10 BYOD Setup

Basic setup & troubleshooting cont.

- 4) At the username and password prompt, enter GREEN\username & current network password.



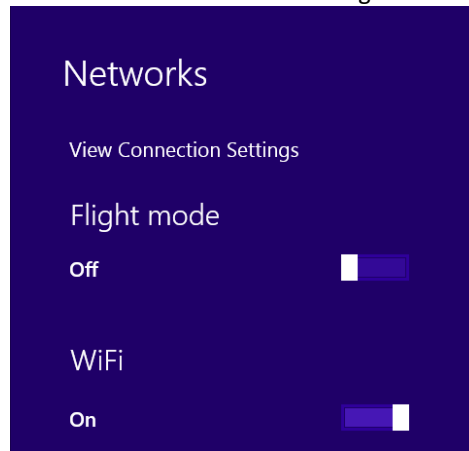
Windows 10 BYOD Setup

Basic setup & troubleshooting cont.

- 5) Once you have entered the details click OK, If all the details are correct, then you should be connected to the network!

If the device, proceeds to request credentials for the proxy server perform the following:

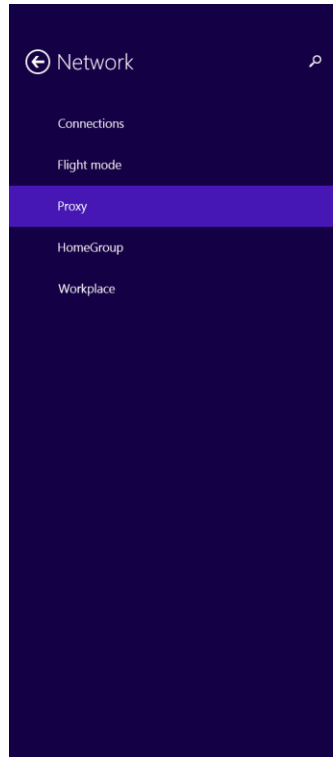
- 1) Click the View connection Settings



- 2) Then click Proxy

Windows 10 BYOD Setup

Basic setup & troubleshooting cont.



Automatic proxy setup

Automatic setup might override manual settings. To use manual settings, turn off the automatic settings.

Automatically detect settings

Off

Use automatic configuration script

Off

Script address

Save

Manual proxy setup

Use a proxy server for Ethernet or WiFi connections. These settings don't apply to VPN connections.

Use a proxy server

On

Address

Port

Use the proxy server except for addresses that start with the following entries. Use semicolons (;) to separate entries.

Don't use the proxy server for local (intranet) addresses

Save

- 3) Set Automatically Detect settings to **ON**
- 4) Then Click Save

- END OF DOCUMENT -